

S E R V I C E N O T E

SUPERSEDES: NONE

54510 Oscilloscope**Serial Numbers:** 3218A00130 / 3218A00240

Test Failure:

Logic Trigger Calibration is not performed under certain conditions.**Duplicate Service Notes:** None**Situation:**

Due to a software bug, instruments in the above serial number range will not perform the Logic Trigger calibration if the Channel (1) softkey is pressed prior to pressing the continue softkey. The test will appear to run, however when the status menu is checked, Logic Trigger will continue to exhibit a “default” status.

Solution/Action:

While in the “Self cal” menu, ensure that the Channel (1) softkey is NOT pressed prior to the pressing the “Continue” softkey. A firmware upgrade kit is also available to correct this problem. The P/N is 54510-68702.

DATE: 22 JULY 1992

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

INFORMATION ONLY

AUTHOR:

ENTITY:

TG

0800

ADDITIONAL INFORMATION:

Firmware Upgrade Kit available - P/N 54510-68702

